



# Instructions for Use for Organizations

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# Disclaimer

The Jaundice@Home platform is a complementary digital solution to the Picterus® Jaundice Pro device, supporting healthcare professionals in monitoring Picterus Jaundice Pro results.

The interpretation of Picterus Jaundice Pro results presented in Jaundice@Home should never be used as the sole basis for assessment, diagnosis, or treatment decisions of neonatal jaundice. Any follow-up actions remain the sole responsibility of the user and should be guided by clinical judgement.

Users of Jaundice@Home are fully responsible for how they use its information, which is at their own discretion and risk.

Picterus AS assumes no responsibility or liability for any actions taken or not taken based on the information provided by Jaundice@Home. If a newborn is suspected of experiencing a medical emergency or if there are concerns about their condition, parents/caregivers should be advised to seek immediate medical attention for the newborn.

Users should never delay seeking medical advice, discontinue treatment, or disregard professional medical recommendations based on the information provided by Jaundice@Home.

For more information check the [Privacy Policy and Terms and Conditions](#).

# 1. Introduction

Jaundice@Home is a software solution developed to enhance the capabilities of Picterus Jaundice Pro, allowing healthcare professionals to remotely monitor and assess neonatal jaundice. Through secure, real-time data exchange between parents and clinicians, Jaundice@Home supports timely identification and follow-up of jaundice cases remotely.

Combined, these technologies provide healthcare providers and parents with a solution for continuous monitoring of neonatal jaundice outside the hospital setting. This approach allows for earlier detection before and after discharge, may help reduce the need for additional blood tests, and could potentially lower hospital readmission rates.

## 2. Product description

The Jaundice@Home platform extends the capabilities of Picterus Jaundice Pro, enabling healthcare professionals to remotely manage neonatal jaundice with ease and confidence.

The platform allows users to visualize and track bilirubin results from Picterus Jaundice Pro, as well as manually enter transcutaneous bilirubinometer (TcB) and total serum bilirubin (TSB) values. These results are displayed on a graph that incorporates treatment thresholds based on international medical guidelines for jaundice management (Figure 1). The platform supports longitudinal tracking by displaying multiple results for individual patients on the same graph and provides healthcare professionals with remote access to Picterus Jaundice Pro data for clinical assessment.

Healthcare professionals can also request new scans to be performed directly through the platform. Parents/caregivers receive notifications by email, ensuring follow-up and accurate monitoring when bilirubin levels need to be reassessed.

The platform bridges the gap between home and clinic, making jaundice management more accessible, timely, and efficient.

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Figure 1. Jaundice@Home result dashboard. Results from Picterus Jaundice Pro, total serum bilirubin and transcutaneous bilirubinometer can be visualized over time on a graph showing treatment thresholds based on international medical guidelines for jaundice management.

## 2.1. Step-by-step usage guide of Jaundice@Home

To start using Jaundice@Home, a Picterus account and an active Jaundice@Home Organization membership are required.

Jaundice@Home Organizations are created by the Picterus Team, please contact Picterus AS at [contact@picterus.com](mailto:contact@picterus.com).

An Organization membership includes three member categories:

- a) Admins
- b) Healthcare Professionals (HCP)
- c) Parents/Caregivers

Details about credentials available to Admins and HCPs are outlined below. Parents/Caregivers are not granted access to the platform; however, their contact information is visible on the platform dashboards.

### 2.1.1. Accessing Jaundice@Home

Jaundice@Home is accessible online through <https://jaundicehome.com/>. For the best experience and full functionality, please access the platform from a desktop computer.

Click the “Login” button located on the right side of the screen.

Users are required to enter the email address linked to their Picterus account and the corresponding password before selecting Sign in. If a user is invited to join an Organization and needs to create a Picterus account for the first time, the account must be created using the same email address that the invitation was sent to.

Jaundice@Home offers three distinct dashboards:

- a) Admin dashboard: exclusively accessible to Admins
- b) HCP dashboard: accessible to Admins and HCPs
- c) Jaundice assessment dashboard: accessible to Admins and HCPs

This Instructions For Use (IFU) contains details specific to the Admin dashboard. Information regarding HCPs and the Jaundice assessment dashboard is available in the IFU for Healthcare professionals.

## 2.1.2. Admin Dashboard

### 2.1.2.1. Features

The Admin dashboard displays the following (Figure 2):

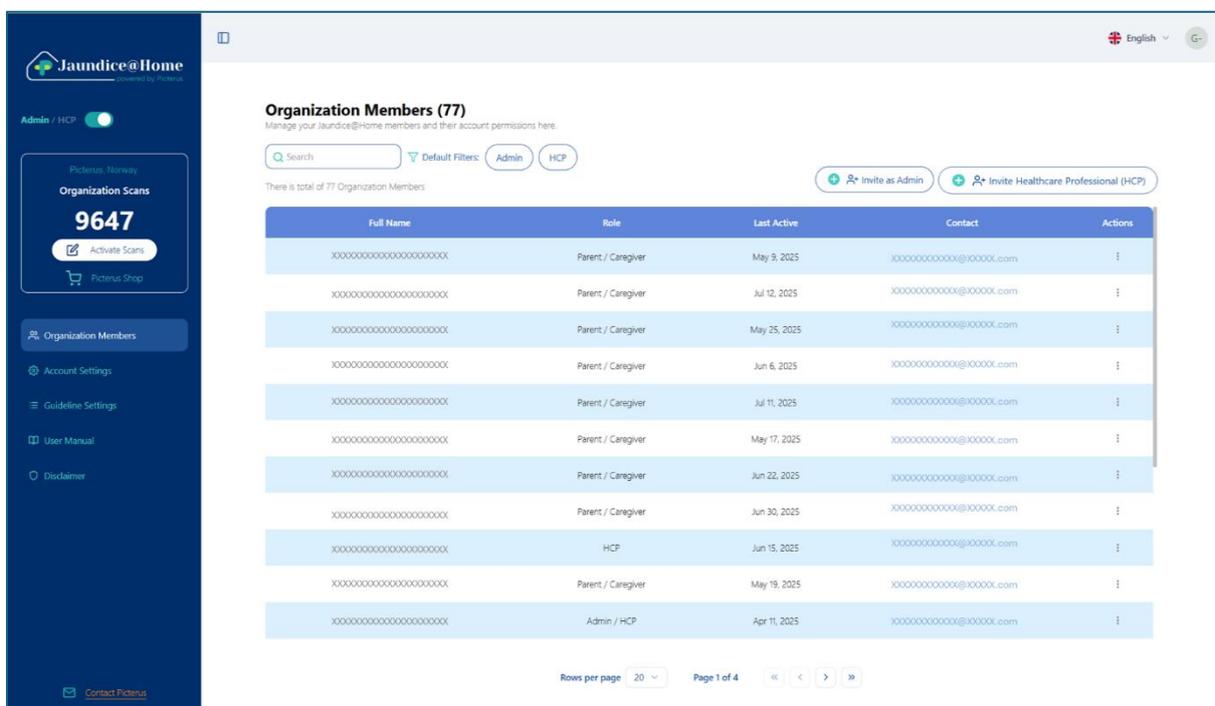


Figure 2 Admin Dashboard

- a) Language selection and profile information (top right)
- b) Menu (left side)

- “Admin/HCP” button: To switch between Admin/HCP dashboards
- Organization information: Organization name, available scans, “Activate Scans” button, Picterus Shop access. See [How to acquire and activate Picterus Scans](#) for details.
- Organization Members: Overview of members currently connected to the Organization.
- Account settings (Figure 3): Organization Details and Bilirubin Unit selection ( $\mu\text{mol/L}$  or  $\text{mg/dL}$ ).
- Guideline Settings (Figure 4): Specification of the data visualization period and selection of neonatal jaundice guidelines as reference for the

results. Current options are AAP (USA) for newborns with and without risk factors for neurotoxicity and NICE (UK). For inquiries regarding the use of alternative guidelines, please contact Picterus AS directly.

Figure 3 Account Settings

Figure 4 Guideline Settings

The applied Account and Guideline settings will be the same for all the members connected to the Organization. Make sure to save changes.

- User Manual: Link to IFU
- Disclaimer: Important to read before using the platform
- Link to Contact Picterus

c) Organization members (Figure 5). A list of registered members. Details: members' full name, role, last activity date, and email address. Admins can manage the members role or remove members through the Actions menu.



Figure 5 Organization members overview

- d) Search field: Search for members by name or email address.
- e) Default filters: Displays the members according to roles (Admins or HCP).
- f) “Invite as Admin” and “Invite Healthcare Professional (HCP)” buttons: details in next section.

#### 2.1.2.2. Invite Admin and HCP to become a member step-by-step

- ✓ Click on the “Invite as Admin” or “Invite Healthcare Professional (HCP)” button (top right)
- ✓ Fill out the invitation form (Figure 6A-B). Enter a valid email address for the user being invited. Check if the user has an existing Picterus account before sending an invitation. If an account exists, send the invitation to the email address of their Picterus Account to prevent multiple accounts for a single member.
- ✓ If provided (optional), the phone number should include the country code without a “+” prefix (at least 10 digits)
- ✓ Admins can also be invited as HCPs by selecting the HCP role during the invitation process (Figure 6A).
- ✓ Click Next

A

B

Figure 6 Invitation form. **A** For Admin. **B** For Healthcare Professional

- ✓ Review the member’s details to ensure that they are correct.
- ✓ Click the “Send Invitation” button to submit the request. A confirmation message will appear after sending the invitation.

The user will receive an email containing detailed instructions for setting up an account/using an existing account, including a link to a form where they can confirm their personal information. Upon selecting the "Complete Registration" button (Figure 7) they will be automatically redirected to the platform. Alternatively, users may access the platform directly via <https://jaundicehome.com/>.

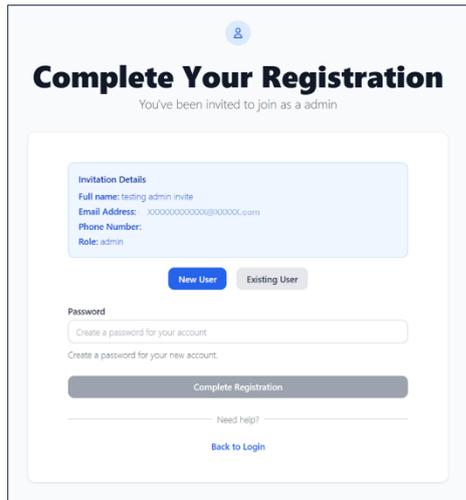


Figure 7 Registration form

Once Admins/HCPs accept the invitation, they will be visible in the Organization members overview on the Admin’s dashboard.

#### 2.1.2.3. How to acquire and activate Picterus Scans

There are two ways to add Picterus Scans to an Organization:

1. With a subscription: The Organization is allocated scans with their subscription. The total remaining scans for the Organization are displayed on the Admin dashboard (Figure 2). All registered members automatically have access to the Organization’s scans. If the predefined scan limit is reached, Admins can renew the subscription or purchase additional scans as needed.
2. Without a subscription: The Admin may buy Picterus Scans as needed from the Picterus Shop or local distributor.

To use the Picterus Scans, the Admin must activate them by clicking the “Activate Scans” button on the dashboard menu (Figure 2) and entering the one-time code provided when acquiring the subscription or purchasing the scans.

To acquire a Jaundice@Home subscription, please contact Picterus AS at [contact@picterus.com](mailto:contact@picterus.com).

## 3. Support

If you experience issues while using Jaundice@Home, refer to the Troubleshooting and FAQ section. If the issue persists, contact your Organization Admin or Picterus AS at [contact@picterus.com](mailto:contact@picterus.com).

## 4. Troubleshooting and FAQ

### 4.1. Connectivity Issues

*I cannot access Jaundice@Home, what should I do?*

If you have trouble accessing Jaundice@Home via [www.jaundicehome.com](http://www.jaundicehome.com), you can try the following:

- Check your network connection: Are you connected to the internet?
- Try re-loading the page (press F5 if you are accessing from a computer)
- Try refreshing your browser (Ctrl+Shift+R)
- Try clearing the cookies in your browser
- Use a different browser (e.g. Chrome, Firefox, Edge, or Safari)

If this doesn't work, please contact Picterus at [contact@picterus.com](mailto:contact@picterus.com)

### 4.2. Account access issues

*I lost or forgot my password. What should I do?*

On the login page, click Forgot password. If your email address is registered in the system, a link to reset your password will be sent to you. Use the link and select a new password, then continue to log in to the platform.

*I cannot log in with my usual login credentials.*

If you have been able to log in previously, but no longer have access to your Jaundice@Home Organization, try the following:

- Ask the Admin of your Organization to confirm that the e-mail address you are using is the same address that is connected to the Organization.
- Reset your password in the steps described above.
- If the problem persists, please request support at [contact@picterus.com](mailto:contact@picterus.com).

*Can I share my account with a colleague?*

No. Your user account on Jaundice@Home is personal. It is your responsibility to keep your login credentials safe and confidential to avoid misuse.

### 4.3. Issues with connecting Parent/Caregiver accounts

*I have sent an invitation to one of my newborn's Parent/Caregiver. Why are they not visible in the Newborn overview?*

Parent/Caregivers will only become visible once they have completed the registration steps sent by email. Please remind them to check their e-mail including the spam folder and complete the registration. Once this is done, they should automatically appear in the newborn overview.

## 4.4. Issues with results

*Where can I see Picterus® Jaundice Pro results on my dashboard?*

Select a newborn's name from the Newborn overview on the HCP dashboard to open the Jaundice assessment dashboard and view the Picterus Jaundice Pro results.

*One of my newborns was due for a Picterus Scan, but I don't see any results in the profile.*

No scans have been performed. Please remind the parent/caregivers by clicking on Request Scan to send a reminder by email.

In urgent cases, or if you are worried about the health of the newborn, please get in touch with the newborn's caregiver directly. You can find contact information (email) displayed in the newborn's profile.

*Why can I see newborns in the overview that I have not invited?*

You can view all newborns who are member of the Organization; they may have been invited by yourself, or by one of your colleagues. If you see a newborn registered to your Organization that does not belong there, you can remove that newborn by deleting them from the Actions option on the HCP dashboard

## 4.5. Contacting newborn's parent/caregivers, and questions from parent/caregivers

*I've been trying to reach one of my newborn's parent/caregivers without success, what can I do?*

Check that their contact information is correct. If you have other sources like the newborn journal, you can compare the contact information there.

*The parent/caregivers of my patient have a specific question about how to use the app. Where can I find information to answer them?*

Refer to the IFU of Picterus Jaundice Pro. This can be found on [Instructions for Use](#) or can be accessed through the app. There are also several [YouTube tutorials](#) with more details on how to use the app.

## 5. Other

### 5.1. Abbreviations and terminology

NNJ	Neonatal jaundice
Admins	Organization manager/administrator
HCP	Healthcare professionals
Parents/Caregivers	Newborn's biological parents, legal guardians, or other caregivers.
Platform	Jaundice@Home
IFU	Instructions for Use

TSB	Total serum bilirubin
TcB	Transcutaneous bilirubinometer

## 5.2. Additional resources available

- [Picterus Jaundice Pro - Instructions For Use \(IFU\), accessible in multiple languages](#)
- [Picterus Jaundice Pro - FAQ](#)
- [Picterus Jaundice Pro - Tested Devices \(Phones\)](#)
- [Picterus Jaundice Pro Technology patent](#)
- [Terms and Conditions, accessible in English](#)
- [Privacy Policy, accessible in English](#)
- [Picterus Jaundice Pro MDR files](#)
- [Clinical Practice Guideline Revision: Management of Hyperbilirubinemia in the Newborn Infant 35 or More Weeks of Gestation](#)
- [NICE guidelines: Jaundice in newborn babies under 28 days](#)
- [YouTube tutorials](#)